Tips for Optimizing Your Business on Google Maps



What Is Google Maps Marketing?

Google Maps marketing is utilizing Google Map functions to allow your business to be found easily by those performing a search.

Big businesses are expected to be found immediately on Google Maps, but small businesses can leverage Google Maps to their benefit with strategic optimization for both search result positioning and visibility.

As a small to mid size business owner – your goal is to push for the highest placement possible within local business Google Map results, as well as on related search engine result pages.

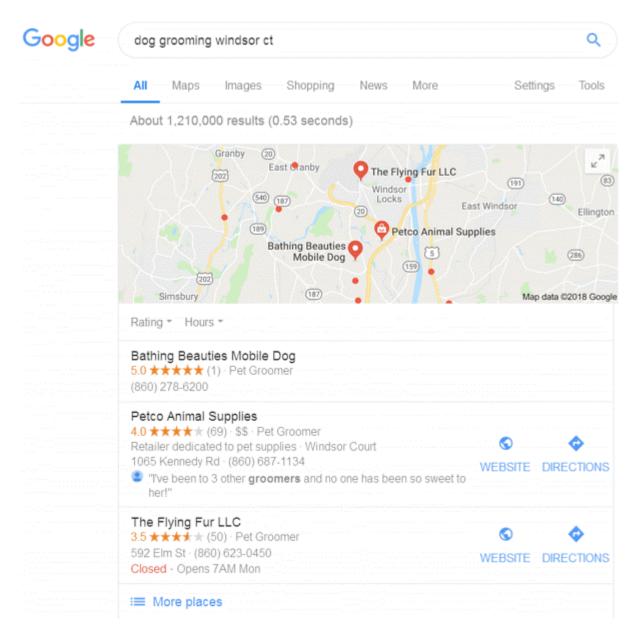
Optimize Proximity

With mobile-based search increasing each day, the most common Google Map results are based upon the proximity of your business location and the GPS location of the mobile searcher.

A Google Search Below Performed for: dog grooming windsor ct

This search result displays a mobile grooming service listed in the first position, Petco in the second position and a pet groomer in the third position.

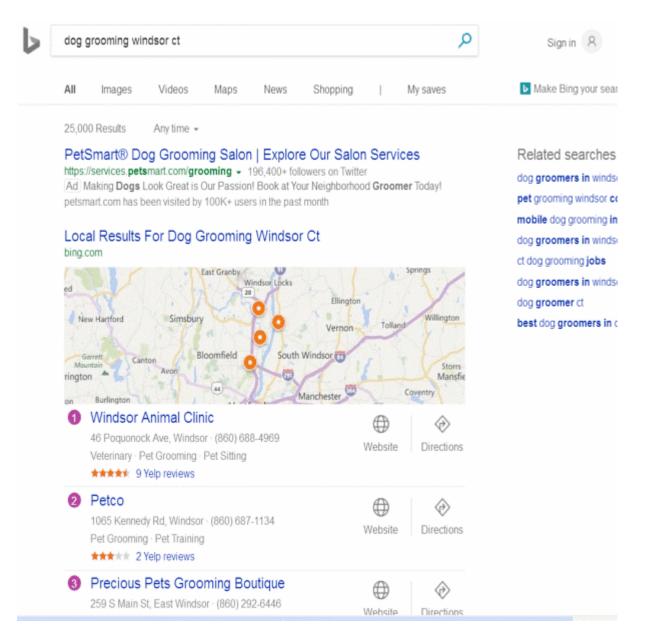
If a company has a Google PPC Ad program in place, their business would appear above the map. In this search, there were not any PPC Ads above the results.



A Bing Search Below Performed for the same search phrase: dog grooming windsor ct

This search result displays a Bing PPC ad for a national pet store (petsmart) above Local listings:

Hosting Connecticut LLC 860-683-4201 <u>www.HostingCT.com</u>



A Google Search Below Performed for: dog groomer, windsor ct

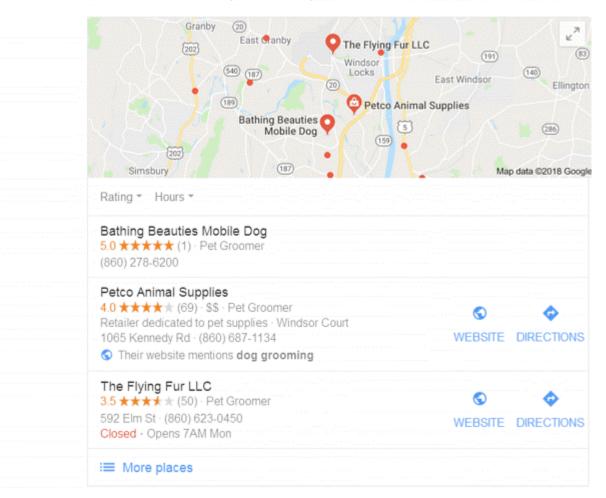
This search result does not display any PPC Ads above the other listings. Results display the same results as the previous search for: dog grooming windsor ct:





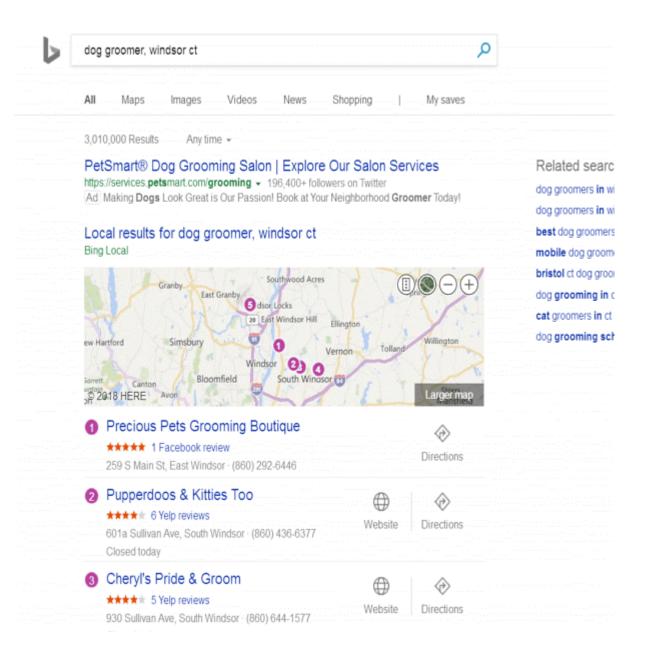
All Maps Images Shopping News More Settings Tools





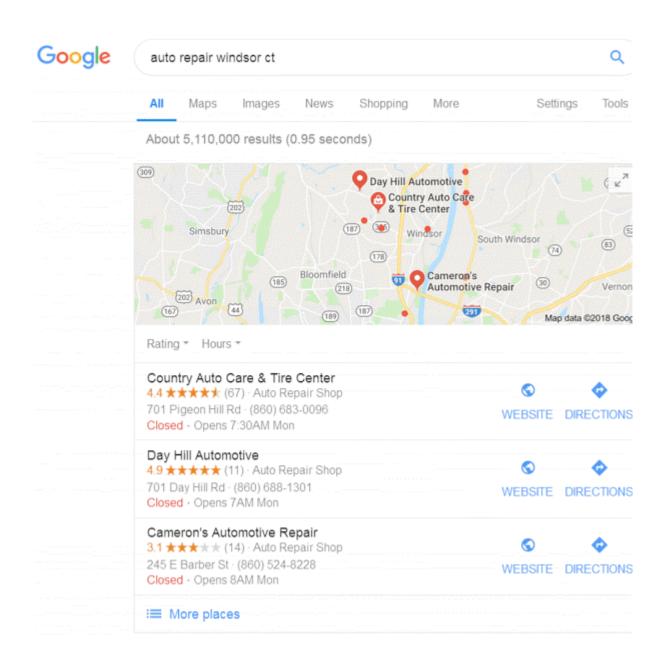
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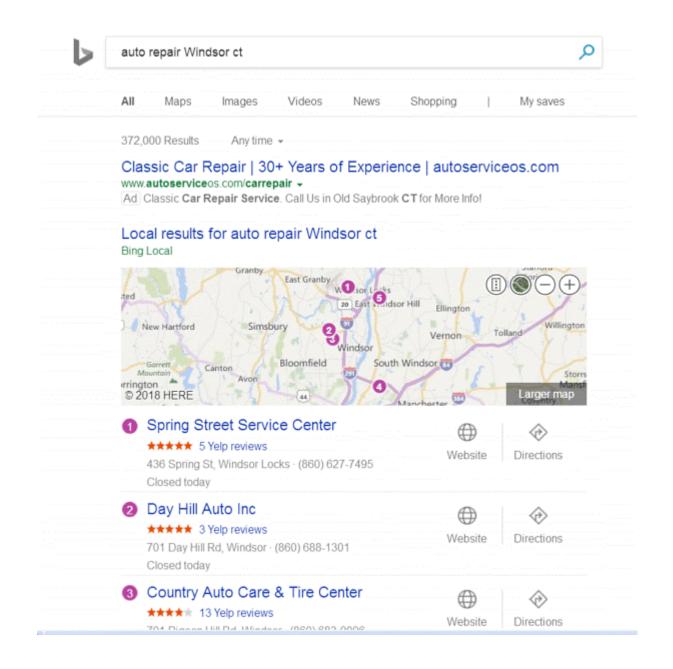
Google Search Performed Below for: auto repair Windsor ct

Which company search result listing would you click on if you needed immediate assistance?



Bing Search Performed Below for the exact same search phrase: auto repair Windsor ct

The Bing search, using the exact same search phrase displays a Bing PPC ad (Classic Car Repair) above the Local search result listings:



The Google Map listings are prioritized in the result positions relevant to the searcher location.

Google Maps Results Ranked

Besides proximity based results, Google Maps also offers "ranked" results for certain types of businesses in relevant locations.

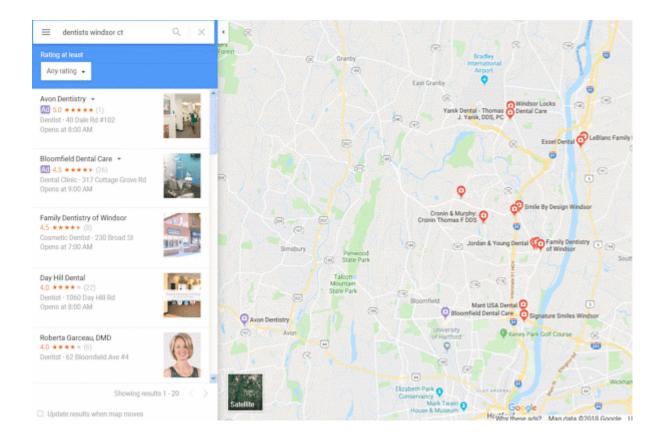
Hosting Connecticut LLC 860-683-4201 <u>www.HostingCT.com</u>

If a searcher doesn't have GPS / location data enabled on a mobile devise being used for the search – Google most often kicks over to displaying the "ranked" maps for results.

Google	dentists windsor ct		
	All Maps Images News Shopping More	Settings Tools	
	About 1,800,000 results (0.66 seconds)		
	Day Hill Dental		
	189 (B) Roberta Garceau, DMD	Family Dentistry 5 194 of Windsor	
		Map data ©2018 Go	
	Rating * Hours *		
	Family Dentistry of Windsor 4.5 ★★★★★ (8) · Cosmetic Dentist	s 🔷	
	230 Broad St · (860) 688-4634 Closed · Opens 7AM Mon	WEBSITE DIRECTION	
	Day Hill Dental 4.0 ★★★★★ (22) · Dentist	s 🔷	
	1060 Day Hill Rd · (860) 688-5595 Closed · Opens 8AM Mon	WEBSITE DIRECTION	
	Roberta Garceau, DMD 4.0 ★★★★★ (6) · Dentist	s 🔷	
	62 Bloomfield Ave #4 · (860) 688-4325	WEBSITE DIRECTION	
	Closed · Opens 8AM Tue		

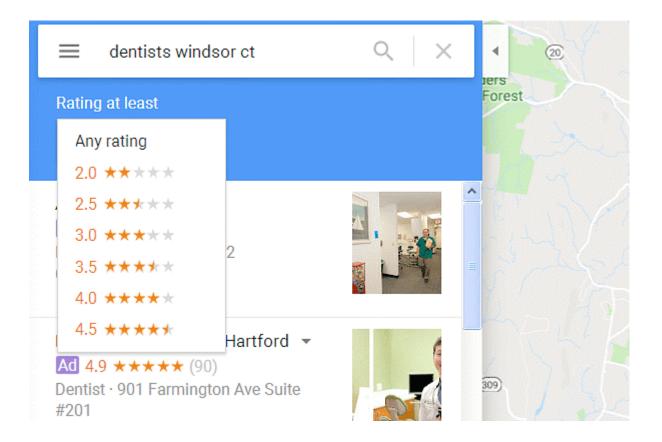
Google Search Performed Below for: dentists windsor ct

If the person performing the search doesn't have location data enabled on their mobile devise, this might be the "ranked" maps results for "dentists windsor ct":



In an enhanced view of the Search Above for "dentists windsor ct", we'll look at a few details of this Google "ranked" Maps results.

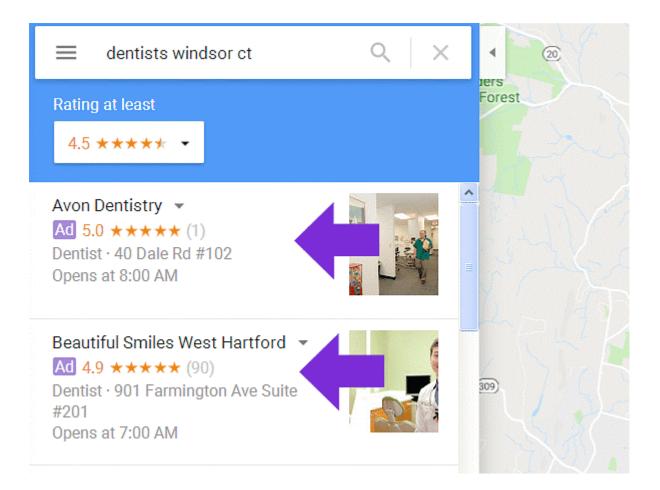
Notice the searcher has the option to filter results by "Rating":



In the screenshot below, the Google PPC Ads appear before the other results.

The top result for Avon Dentistry displays a 5 star rating with 1 review.

The next result for Beautiful Smiles West Hartford displays a 4.9 star rating with 90 reviews.



The view below displays the Google PPC Ad results, followed by the Local results.

Note the first result for Family Dentistry of Windsor shows a 4.5 rating with 8 reviews.

Followed by the result for Jordan & Young Dental showing a 5 star rating with 47 reviews.

It would seem that Jordan & Young with a higher rating and more reviews should appear above the result for Family Dentistry of Windsor.

	Q X 1 20
Rating at least 4.5 ★★★★★ ▼	Forest
Avon Dentistry Ad 5.0 * * * * * (1) Dentist · 40 Dale Rd #102 Opens at 8:00 AM	
Beautiful Smiles West Hartford Ad 4.9 **** (90) Dentist · 901 Farmington Ave Suite #201 Opens at 7:00 AM	309
Family Dentistry of Windsor 4.5 ★★★★★ (8) Cosmetic Dentist · 230 Broad St Opens at 7:00 AM	
Jordan & Young Dental 5.0 ***** (47) Dentist · 106 Bloomfield Ave Opens at 8:00 AM	Avon Dentis

Curious, isn't it?

Here's why optimizing your Google My Business information is important.

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While many businesses have claimed their Google My Business listing, many don't fully optimize the information within their profile – and this most often results in an overall drop in Google Maps ranking.

Tips for Google Maps Optimization

Address:

Be sure to enter an address used by USPS (or postal service carrier where your business operates). Include your full nine-digit zip code, sub-division, suite, unit, and/or room number. Check for formatting errors and extra spaces. What may seem as insignificant, can alter your Google Maps ranking.

In the profile, check off the box asking whether you prefer your address information to be displayed or not. This box should be checked. This adds to the trust factor for both Google and potential customers.

Service Areas:

If your storefront / location provides service to other areas and zip codes, (delivery services, in-home services, etc) indicate in your profile which neighboring towns, cities and zip codes you provide service to.

Specify if you accept in-coming customers at your place of business. If you do not, people need to know that.

Verify Your Business Listing:

Usually Google mails a PIN number to the physical location listed in your business profile. Once received, be sure to complete the verification process (may take up to two weeks) once that PIN is received.

Indicate All Categories Applicable to Your Business:

Don't just check-off a primary category, add additional categories covering areas related to your business. This will give your company a broader range of visual opportunity within Google.

Enhance Your Introduction:

Many businesses don't take the time to optimize the introduction section. Use relevant keywords applicable to who you are, what you do, why you do it, how you do it better, and of course where you are. Insert links to landing pages on your website. Use bulleted lists where applicable.

Cultivate Customer Reviews:

Consistently follow up with those customers you know to be happy and satisfied with your products/services. Encourage them to enter an online review of their experience with your business, and make it easy for them to do so.

Additional Resources:

Google My Business: https://www.google.com/business/

Edit Your Google My Business Information: https://support.google.com/business/answer/3039617?hl=en

Google Local Search Ads Support: https://support.google.com/google-ads/answer/3246303?hl=en